

Quality Policy Statement

Every Member of Linde Material Handling (UK) Ltd. is dedicated to the pursuit of Quality and Excellence in meeting our customer's expectations and needs, with the best and most comprehensive service that can be achieved.

Linde Material Handling (UK) Ltd. will supply products and services which fully conform with customer orders, specifications and needs. We will ensure that its Quality Management System meets the requirements of ISO 9001 by continually monitoring the effectiveness through management reviews.

The overall Company objectives are:

Customer satisfaction through the fulfilment of our customer requirements, specifications and needs

To supply and maintain quality products and services

To provide the right resources and right people to ensure an effective and efficient operation

These objectives are in line with corporate long-term strategies. These strategies are continually monitored and measured throughout the company to ensure that improvements, where identified, are acted upon to enhance long term business performance and profitability.

The implementation of the Quality Management Principles is mandatory throughout the business, but success can only be achieved by the participation and commitment of everyone at Linde MH UK Ltd. Each employee will receive full support to ensure that company requirements are understood, implemented and are maintained throughout the company.

Signed:



Craig Williamson
Vice President Sales & Service
LMH UK & Ireland




Mike Settle
Senior Director - Region North West
& Region Scotland



Andrew Lawton
Senior Director - Region North



David Woodward
Senior Director - Region Central



Dean Vann
Senior Director - Region South