

Compliance Statement for Linde Material Handling UK Ltd

The EU General Data Protection Regulation (GDPR) is the most significant piece of European privacy legislation in the last twenty years. It replaces the 1995 EU Data Protection Directive (European Directive 95/46/EC), strengthening the rights that EU individuals have over their data, and creating a uniform data protection law across Europe.

Linde Material Handling UK Ltd (LMH) have undertaken a full review of all internal security and privacy policies to ensure that all personal data within, or passing through the company, will be handled in accordance with GDPR regulations. **We are compliant with the new GDPR regulations.**

We have implemented the relevant tools and practises to ensure the safeguarding of any data handled by LMH and all of its employees.

Working in conjunction with our customers and stakeholders, we set up a working group focused on the following key areas

- **Corporate Governance:** how we provide oversight of our business and people
- **Change Management:** how we make sure changes are tracked and properly reviewed
- **Access Control and Management:** who has access to our platform operations and how this access is managed
- **Data Redundancy and Backup:** how data is kept safe and stored in the event of adversity
- **Software Architecture and Development:** oversight of the development effort around our platform

As a result, we have reinforced, and where necessary, implemented new policies and procedures. Specifically, LMH has

- Provided information to staff on what GDPR entails to ensure understanding of what data on individuals should be held or not, and how such data should be held;
- Ensured personal or sensitive data held by us is secure and compliant with legislation;
- Ensured that all individuals with whom we have contact have the option to provide data to us or not and to have any data we hold on them deleted;
- Ensured any third parties are aware of their obligations;
- Initiated an audit trail for information;
- Initiated removal procedures for the deletion or retention of data at defined intervals and will conduct regular data reviews to identify what data is no longer needed and will delete that data;
- Updated our Privacy Policy to reflect our obligations and endeavours and made that Privacy Policy widely available.

Data Protection Officer

Linde MH UK Ltd have designated a Data Protection Officer (DPO), who is taking full responsibility for all matters relating to data protection and GDPR compliance. The DPO will ensure that we are accountable and transparent to the supervisory authorities, including the creation and maintenance of "Records of processing activities" as per Article 30 of the GDPR.

What's Next?

At Linde MH UK Ltd, we strive to deliver an outstanding customer experience, earning the trust of thousands of customers in the UK. We will continue, where necessary, to make additional required operational changes resulting from the new legislation, and will keep our clients, partners and regulatory authorities informed throughout this process. We have an internal cross-functional team who continue to monitor GDPR and ensure our obligations are being met.

GDPR matters can be addressed to gdpr@linde-mh.co.uk