



## Quality Policy Statement

Every Member of LINDE MATERIAL HANDLING (UK) LIMITED is dedicated to the pursuit of Quality and Excellence in meeting our customer's expectations and needs, with the best and most comprehensive service that can be achieved.

LINDE MATERIAL HANDLING (UK) LIMITED will supply products and services which fully conform with customer orders, specifications and needs. We will ensure that its Quality Management System meets the requirements of ISO 9001 by continually monitoring the effectiveness through management reviews.

The overall Company objectives are:

- Customer satisfaction through the fulfilment of our customer requirements, specifications and needs
- To supply and maintain quality products and services
- To provide the right resources and right people to ensure an effective and efficient operation.

These objectives are in line with corporate long term strategies. These strategies are continually monitored and measured throughout the company to ensure that improvements, where identified, are acted upon to enhance long term business performance and profitability.

The implementation of the Quality Management Principles are mandatory throughout the business, but success can only be achieved by the participation and commitment of every one at LINDE MATERIAL HANDLING (UK) LIMITED. Each employee will receive full support to ensure that company requirements are understood, implemented and are maintained through out the company.

A handwritten signature in blue ink, appearing to read "Massimiliano Sammartano".

**Massimiliano Sammartano**

Chief Executive Officer

January 2020